

Skills Assessment Guidelines for Applicants

Australian Computer Society

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1. ACS ASSESSMENT PROCESS

ACS Assessment Process

The ACS ICT skills assessment will assess if your educational qualifications and work experience are at a professional ICT level and closely related to the nominated occupation (ANZSCO) for migration purposes.

Your qualifications are firstly assessed to determine the AQF comparability using Australian national education standards.

After the AQF comparability is established, the course units are assessed to determine the professional ICT content of your qualification. Each unit is assessed to determine if it is considered an ICT professional unit or not.

This assessment outcome will determine if your qualification is a **Major**, **Minor** or if the ICT content is **Insufficient**.

The third element involves assessing the percentage of ICT units that are considered closely related to your nominated occupation as per the <u>ANZSCO Code Descriptions</u> which is referenced from the <u>Australian</u> <u>Bureau of Statistics, ANZSCO - Australian and New Zealand Standard Classification of Occupations</u>.

After this process of assessing your qualifications is completed, it will determine the amount of relevant work experience you require to meet the suitability criteria.

2. APPLICATION PROCESS

- 1. Ensure you understand the details of your personal visa requirements as set by the <u>Department of</u> <u>Immigration and Border Protection</u> or enlist the services of a registered <u>Migration Agent (MARA)</u> to assist you with your visa application before submitting an ACS skills assessment.
- Check your qualifications and work experience are closely related to the ANZSCO code requirements by using the <u>ANZSCO Code Descriptions</u> which includes descriptions of course units and employment duties used by the ACS to assess against the nominated occupation (ANZSCO).
- 3. Upload all your documentation as certified copies into the <u>Online Application Form</u> in PDF format.
 - Consolidate all pages into <u>one</u> PDF document for <u>each</u> qualification and <u>each</u> employment entry.
 - Scan documents at a low resolution setting of no higher than 200 DPI.
 - Maximum limit of 3MB per PDF upload.
 - Ensure your PDF files are not "Password" protected or read only.
- 4. The ACS will issue your result letter via email in PDF format which can be submitted to the <u>Department of Immigration and Border Protection</u> as evidence of your ICT skills assessment.

Please Note: Due to the complex nature of the assessment process, the ACS cannot advise if your degree course or work experience will be suitable <u>until after</u> a full skill assessment has been completed.

3. MIGRATION AGENTS

You can appoint a <u>Migration Agent</u> to submit your ICT skills assessment on your behalf. It is at your discretion if you wish to use a migration agent or not.

• To find a registered Migration Agent: <u>Migration Agents Registration Authority (MARA)</u>

If you wish to authorise or change your migration agent details for your skills assessment, please use the <u>Agent Authorisation Form</u> and Email to <u>assessment@acs.org.au</u> with your ACS reference number.

4. SUITABILITY CRITERIA

The suitability criteria contains the requirements you will need for a suitable ICT skills assessment for migration purposes.

Your application must be **"Decision Ready"** before you submit an online application which means all the documentation you wish to be assessed is submitted and meets the ACS requirements to gain a suitable assessment.

Please refer to the <u>ANZSCO Code Descriptions</u> for a detailed description of course units and employment duties the ACS will use to assess your skills against the nominated occupation (ANZSCO).

The <u>Summary of Criteria</u> document contains a summarised version of the ACS suitability criteria.

ACS Suitability Criteria

Temporary Graduate – 485 Skills Assessment

- This skills assessment can **only** be used to apply for a subclass **485 visa.**
- Only nominated occupations which appear on the <u>Skilled Occupation List (SOL)</u> are applicable to a Temporary Graduate 485 skills assessment.
- You will require to have competed an <u>Australian</u> Bachelor degree or higher with a major in ICT which is closely related to the nominated occupation (ANZSCO) to meet the suitability criteria.

Post Australian Study Skills Assessment

- This application is only if you have completed an <u>Australian</u> Bachelor degree or higher and wish to apply for a permanent residence visa.
- You will require an <u>Australian</u> Bachelor degree or higher with a major in ICT which is closely related to the nominated occupation (ANZSCO) plus <u>one</u> of the following requirements for a suitable skills assessment:
 - 1 year of relevant work experience completed <u>after</u> the completion date of the relevant <u>Australian</u> degree, <u>or</u>
 - Completion of an ACS Professional Year Program.

Post Australian Study Notes:

- The skill level requirement date for the Post Australian Study Skills Assessment will be noted as the completion date of the relevant Australian degree. Suitable employment completed <u>after</u> the completion date of the relevant Australian degree will be eligible for points under the skilled migration points test.
- Relevant work experience can be completed overseas or in Australia for the Post Australian Study Skills Assessment but must be completed **after** the relevant Australian degree.

Bachelor Degree or Higher with an ICT Major

- If your degree is assessed as having an ICT major which is closely related to your nominated occupation, you will require 2 years relevant work experience completed within the past 10 years or 4 years relevant work experience completed anytime in your past work history (whichever provides the earliest skill date) to meet the suitability criteria.
- If your degree is assessed as having an **ICT major** which is **NOT** closely related to your nominated occupation, you will require **4 years** relevant work experience completed anytime in your past work history to meet the suitability criteria.

Bachelor Degree or Higher with an ICT Minor

- If your degree is assessed as having an **ICT minor** which is closely related to your nominated occupation, you will require **5 years** relevant work experience completed in the past **10 years** or **6 years** relevant work experience completed anytime in your past work history (*whichever provides the earliest skill date*) to meet the suitability criteria.
- If your degree is assessed as having an **ICT minor** which is **NOT** closely related to your nominated occupation, you will require **6 years** relevant work experience completed anytime in your past work history to meet the suitability criteria.

Diploma and Vendor Certification

- If your Diploma or Vendor Certification is assessed as having an **ICT major** which is closely related to your nominated occupation, you will require **5 years** relevant work experience completed within the past **10 years** or **6 years** relevant work experience completed anytime in your past work history (*whichever provides the earliest skill date*) to meet the suitability criteria.
- If your Diploma or Vendor Certification is assessed as having an **ICT major** which is <u>NOT</u> closely related to your nominated occupation, you will require **6 years** relevant work experience completed anytime in your past work history to meet the suitability criteria.

Non ICT Diploma or Higher

• If your degree is assessed with **insufficient ICT content**, you will require **6 years** relevant work experience completed anytime in your past work history, **plus** a suitable **Recognition of Prior Learning (RPL)** application to meet the suitability criteria.

Work Experience Only – Recognition of Prior Learning

• If you do not hold any tertiary educational qualifications, you will require **8 years** relevant work experience completed anytime in your past work history, **plus** a suitable **Recognition of Prior Learning (RPL)** application to meet the suitability criteria.

Suitability Criteria Notes:

- Only Temporary Graduate 485 and Post Australian Study skills assessments require an Australian qualification. Overseas qualifications are acceptable for all other skills assessments types.
- If your work experience is completed before the completion date of your qualification, the Skill Level Requirement Met Date will be determined on the earliest date **<u>BOTH</u>** the relevant work experience and the qualifications are completed.
- The 10 years requirement period for work experience is based on the past 10 years from the submission date of your online skills application.
- The term "*Relevant work experience*" means work experience which is closely related to the nominated occupation (ANZSCO) and performed at a professional ICT level.
- The ICT Major and Minor assessment is based on the percentage of ICT units and the percentage of ICT units closely related to the nominated occupation. Please refer to the <u>ANZSCO Code Descriptions</u> for detailed descriptions of course units and employment duties.
- Advanced Diploma and Associate Degree share the same criteria as the "Diploma and Vendor Certification" criteria.
- Qualifications assessed as "**Not Recognised**" means the education institution is not recognised by Australian education standards or international equivalent associations.

5. SKILL LEVEL REQUIREMENT MET DATE

The **"Skill Level Requirement Met Date"** will be noted on your ACS result letter and will be determined by the outcome of the suitability criteria.

All relevant work experience completed <u>after</u> the **"Skill Level Requirement Met Date"** will be considered **"Skilled Employment"** and eligible for points under the skilled migration points test.

The work experience required to meet the suitability criteria is **NOT** included as **"Skilled Employment"** and is **NOT** eligible for points under the skilled migration points test.

The ACS assessment process will seek to find the earliest "Skill Level Requirement Met Date" possible for each assessment type.

Example 1 – Employment completed <u>AFTER</u> the qualification:

- You complete a relevant Bachelor degree with a major in ICT in **Jan 2008** and you have **4 years** of relevant work experience from **Jan 2008 until Jan 2012**.
- 2 years of work experience will be used to satisfy the suitability criteria and your Skill Level Requirement Met Date will be Jan 2010.
- All suitable work experience completed <u>AFTER</u> Jan 2010 will be considered "Skilled Employment" and eligible for the skilled migration points test.
- The **2 years** of work experience used to satisfy the suitability criteria is **NOT** eligible for the skilled migration points test but is assessed to meet the suitability criteria.

| 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 |
|---------------|------|------------------------|------|--------------|------------------|-------------------|------------------------|-------|------|------|
| | | 3 years Bachelor degre | e | | | | | | | |
| | | | | | 2 Years Work Exp | | 2 years Skilled Employ | yment | | |
| | | | | | | | | | | |
| | | | | 4 | • | 4 | | | | |
| | | | | | | | | | | |
| Example 1 – F | ig | | | 3 year Bache | lor completed | Skill Level Requi | rement Met Date | | | |

Example 2 – Employment <u>BEFORE</u> the qualification:

- You complete **2 years** of relevant work experience from **Jan 2003 until Jan 2005**
- You complete another **2 years** of relevant work experience from **Jan 2006 until Jan 2008**
- You complete a **3 year** relevant Bachelor degree in Jan 2011
- You complete a final **1 year** of relevant work experience from **Jan 2012 until Jan 2013**
- The "Skill Level Requirement Met Date" will be Jan 2011 because this is the date <u>BOTH</u> the relevant work experience <u>AND</u> the relevant qualification are completed
- Only relevant work experience completed <u>after</u> Jan 2011 is considered "Skilled Employment" and eligible for migration points test
- All work experience completed **before** Jan 2011 is <u>NOT</u> eligible for migration points test.

| 2003 | í. | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 |
|-------|--------------|------|------|------------------|--------------|------------------------|------|-------------------|-----------------|------------------------|------|
| 2 Yea | ars Work Exp | | | 2 years Work Exp | | | | | | 2 Years Skilled Employ | ment |
| | | | | | | 3 years Bachelor degre | e | | | | |
| | | | |] | | | | | | | |
| ~ | | | | | 4 | • | | | | | |
| | | | | | | | | 222 100193 | | | |
| | | | | | 2 years work | exp completed | | | lor completed | | |
| Exai | mple 2 – Fig | g | | | | | | Skill Level Requi | rement Met Date | | |

The skill level requirement met date is dependent on the completion of **<u>both</u>** the relevant qualification and relevant work experience.

If your work experience is completed <u>before</u> the completion date of your qualification, the "Skill Level Requirement Met Date" will be determined on the <u>earliest</u> date that <u>both</u> the relevant work experience and the qualification are completed.

Please Note: While the ACS is authorised to assess ICT skills assessments, the final decision in awarding points remains with the Department of Immigration and Border Protection.

6. APPLICATION TYPES

The following application types are available for migration purposes:

- 1. Temporary Graduate 485 Skills Assessment
- 2. Post Australian Study Skills Assessment
- 3. Skills Assessment
- 4. Recognition of Prior Learning (RPL)

1 – Temporary Graduate – 485 Skills Assessment

The Temporary Graduate – 485 skills assessment is for graduates that have competed an Australian Bachelor degree or higher and wish to apply for a 485 visa. This is a qualification only skills assessment and can only be used to apply for a subclass 485 visa.

Please refer to the <u>Department of Immigration and Border Protection</u> for specific 485 visa information.

2 – Post Australian Study Skills Assessment

The Post Australian Study Skills Assessment is for graduates that have completed an Australian Bachelor degree or higher and wish to apply for a permanent residence visa. Relevant ICT employment or completion of an ACS Professional Year program is required. *Please refer to the Department of Immigration and Border Protection for visa information.*

Please rejer to the <u>Department of Immigration and Border Protection</u> for visu infor

3 – Skills Assessment

This is a general skills assessment application to assess tertiary ICT qualifications and ICT employment.

4 – Recognition of Prior Learning – (RPL)

The RPL application is for applicants with Non ICT or insufficient ICT qualifications, or do not hold any tertiary ICT qualifications.

6 years of full time professional ICT work experience in a field closely related to the nominated ANZSCO Code is required if you hold a Non ICT or insufficient ICT qualification and **8 years** if you do not have any qualifications.

You are required to submit 2 Project Reports for an RPL application - ACS Project Report Form (RPL).

Each report must provide a detailed description of a career episode in your employment history with sufficient detail of evidence in applying the claimed knowledge in a working situation.

Ensure you sign the "Declaration of Authorship" when completing the project report.

The Recognition of Prior Learning Project Report <u>must</u> be entirely your own work and not submitted by another person, a paid writing business or editing agency.

All quoted or paraphrased material <u>must</u> be clearly referenced and all sources noted in the Project Report.

Failure to disclose information include in the Project Report that is **NOT** your own, will result in an unsuitable assessment and notification of fraudulent activity to DIBP.

Please refer to the Key areas of Knowledge documentation to help you with applying for an RPL.

Sufficient detail must be provided to demonstrate the depth and breadth of your ICT knowledge gained during your ICT employment.

7. MAKING AN ONLINE APPLICATION

Your ICT Skills Assessment will be based on only the documentation you upload into the <u>Online</u> <u>Application Form</u>.

Your application must be decision ready before you submit an online application which means all your education and employment documentation must meet the ACS requirements to gain a suitable assessment.

It is the responsibility of each applicant to ensure the data entered into the online application form is correct and a true representation of the documentation and personal information.

Misleading and false information is a breach of ethical behaviour and will be reported to the <u>Department</u> of <u>Immigration and Border Protection</u>.

Preparing Documents to Upload into the Online Application Form:

- 1. Organise the paper documents you need to submit
- 2. Create paper copies of all your original documents
- 3. Have your paper copies Certified by an authorised person
- 4. Scan and Save the certified copies into a PDF format
 - Consolidate all pages into <u>one</u> PDF document for <u>each</u> qualification and <u>each</u> employment entry.
 - Scan documents at a low resolution setting of no higher than 200 DPI.
 - Maximum limit of 3MB per PDF upload.
 - Ensure your PDF files are not "Password" protected or "Read Only".
- 5. Upload the PDF files of your certified copies into the Online Application Form

Required Documents

- 1. Birth Certificate or Passport Applicant details page only, not full passport
- 2. Degree or Award Certificate
 - Title of Degree or Award
 - Name of University or Awarding Institution
 - Date the Degree or Award was completed the qualification will be assessed as <u>NOT</u> suitable if there is no documented evidence that the degree has been completed and awarded.
- 3. Degree or Award Transcript
 - Unit or Subject Names and Grades or Marks Achieved
- 4. Employment References
- 5. If you apply for a **Recognition of Prior Learning (RPL)** application, you will need to submit an <u>ACS Project Report Form</u>

Only upload the tertiary qualifications and employment documentation with your online application. Unnecessary documents like Resumes, High School Certificates or Self-Written Statutory Declarations will not be assessed.

If you have a Masters degree, please provide documents for the underpinning qualifications like a Bachelor or other qualifications.

Application Status

After submitting your online application, a confirmation email will be sent to your email address. This will contain your ACS reference number and password instructions which you can use to check the progress of your application via the online <u>Application Status</u>.

Please Note: We are not able to provide you with any further information regarding the status of your application apart from what is indicated in the Online Application Status. If you request a status update via phone or email we can only refer you back to the Online Application Status information.

Certified Documents

All documents must be certified copies of originals and uploaded into the online application form as PDF files.

A document is a certified copy when the original document is photocopied or scanned and a person authorised to certify documents stamps and signs the copy, signifying that it is a true copy of the original document.

The following information is required on each page of your certified copy:

- The words "Certified True Copy of the Original"
- The signature of the certifying person
- The date signed and name of the certifying person
- Registration number or title of the certifying person (eg: Police Officer, Doctor)
- Certification details must be legible on the copy

Certification can be authorised within Australia by:

- a registered migration agent a justice of the peace or a bail justice
- an Australian lawyer a member of the police force a public notary
- a sheriff or a deputy sheriff a councillor of a municipality
- a senior officer of a council a medical practitioner
- a dentist a veterinary practitioner a pharmacist
- a principal in the teaching service a minister of religion authorised to celebrate marriages
- a member or former member of either House of the Parliament of the Commonwealth

Documents Certified Outside Australia can be certified by an equivalent authority within the country of origin. Legal professionals and embassy officials can provide information regarding certification of documents outside Australia.

Please Note: The ACS is unable to accept documents if the identity of the certifying officer is unclear or the contact details are illegible.

Translation of Documents

All documents not in English must be translated. Both the original document and the translation must be submitted for assessment and both must be certified copies.

Applications Submitted Within Australia

Acceptable translations may be obtained from translators accredited with the National Accreditation Authority for Translators and Interpreters <u>NAATI</u>.

Applications Submitted Outside Australia

Acceptable translations can be obtained from:

- A Ministry of Justice or equivalent in the country where the qualification was obtained
- The Australian Education International Section (AEIS) at an Australian Diplomatic Mission
- Australian High Commission, Consulate or Embassy
- Private and Commercial Translators
- The Awarding Institution

Overseas translations must be completed on the organization letterhead and include an official stamp, the name of the translator, signature and contact telephone number legibly printed with the signature.

It must be possible for the ACS to contact the translator if necessary to verify the translated documents from the details provided.

Please provided both the certified copies of your foreign document and certified copies of the English translation.

8. QUALIFICATIONS

Both Australian and Overseas educational qualifications are assessed for a General and RPL type skills assessments. Only the Temporary Graduate – 485 and the Post Australian Study type skills assessments require an **Australian qualification** to meet the suitability criteria.

Assessment of ICT Content in Tertiary Qualifications

Qualifications are assessed as having either an ICT Major or Minor in computing. ICT content less than a minor is assessed as a Non-ICT qualification.

The ICT course content of the qualification must be at a professional ICT level with the predominant objective of the course to educate applicants to be professionals in ICT.

ICT Major Criteria:

A Diploma, Advanced Diploma or Associate degree must have at least 50% ICT content.

A Diploma, Advanced Diploma or Associate Degree with ICT content <u>less than</u> 50% are assessed as a Non-ICT qualifications.

A Bachelor degree must have:

- **33%** ICT content for a 3 year course
- **25%** ICT content for a 4 year course
- **20%** ICT content for a 5 year course

The ICT content must progress through all years of the program with the final year being at an advanced level.

A post graduate qualification (*Graduate Diploma or Masters*) that do not require a Bachelor with an ICT major for entry into the course, must have:

- A minimum of **3** semesters or at least **1.5** years of full-time study
- At least **2** semesters or **1** year of full-time equivalent ICT content
- A minimum of 12 units or subjects (overseas degrees may contain less units or subjects)
- 50% ICT content for a 2 year Graduate Diploma or Masters qualification
- **33%** ICT content for a **3** year Graduate Diploma or Masters qualification

A post graduate qualification (*Graduate Diploma, Masters or Doctoral qualification*) that requires at least a Bachelor qualification with a major in ICT for entry into the course, must have ICT content of at least **33%**, all of which must be at post graduate level.

ICT Minor Criteria:

A Bachelor or higher qualification is assessed as a Minor when the ICT content is at least two thirds of the requirements for a major.

Insufficient ICT Content:

All qualifications with ICT content less than the requirement for a Minor are assessed as Non-ICT qualifications.

ANZSCO ICT Content

In all educational qualifications, **65%** of the ICT content must be closely related to the nominated occupation (ANZSCO) to meet the suitability criteria.

Please refer to the <u>ANZSCO Code Descriptions</u> for detailed descriptions of course units.

Statement of Academic Record

Statements of academic record or transcript need to show the names of all the subjects studied and marks or grades received. Result slips or web results are not acceptable. Please include a "Legend" or "Key" explaining the grading system to help clarify information if required.

Qualification Completed but Graduate Certificate or Testamur is not awarded

In cases where the degree, diploma or certificate has not been awarded, you are required to provide an official academic transcript which clearly states the date you met all of the course requirements and became eligible to be awarded the qualification.

Thesis or Research Project Abstract

When the qualification includes a thesis or research project, an abstract of the thesis or research project is required. The abstract should be endorsed by the primary supervisor where possible. The name of the University and the date of the thesis publication or project completion should appear on the front page of the abstract.

Accredited and Recognised Degrees

"Accredited degree" means a degree awarded by a university to a student who successfully completed a program of study in ICT, in which the program is recognised by the ACS accreditation process.

Accreditation is valid for students enrolling until the end of the year specified in the list of <u>Accredited</u> <u>University Courses</u> for each course. Unless otherwise stated, accreditation applies only to the <u>Accredited</u> <u>University Courses</u> conducted at the named campuses and locations.

"Recognised degree" means a degree normally awarded by a foreign educational institution, after successful completion of a program of study in ICT, in which the program has been –

- Accredited by the responsible accrediting body in that country, which is a signatory to the <u>Seoul</u> <u>Accord</u>, or
- Evaluated by the ACS as being equivalent to a degree accredited by the ACS or a signatory of the <u>Seoul Accord</u>. These programs do not appear on the list of qualifications formally recognised under the <u>Seoul Accord</u>.

If an applicant's degree does not fall in one of the categories referred to above, the ACS will use Australian national education standards to establish the AQF educational level of the qualifications held by the applicant or assess on an individual case by case basis.

A Bachelor or higher degree course undertaken by an applicant granted advanced standing, credits or exemptions will only be regarded as undertaken where, in the opinion of the ACS, credits or exemptions are given for equivalent subjects, particularly in terms of ICT content, taken at an equivalent educational level in an institution of equivalent academic standing.

Teaching Recognition

ICT Teaching must be in a recognised qualification at the level of an AQF Diploma or higher and at an institution recognised by the ACS assessment process.

9. VENDOR CERTIFICATIONS

The following vendor certifications are accepted by the ACS as comparable to graduate outcomes of an ICT major at the <u>AQF</u> Diploma level. Please upload your vendor certification in the qualification section of the online application form.

Microsoft Certifications

The following list outlines Microsoft Certifications accepted by the ACS. Certifications must be valid at the time of submission. Certifications no longer reported or listed under "Legacy" in your Microsoft transcript are not accepted for assessment.

A copy of your latest Microsoft Transcript and your Microsoft Transcript ID and Access Code are required to have your certification assessed <u>https://mcp.microsoft.com/Anonymous/Transcript/Validate</u>

Microsoft Certified Solutions Expert

- MCSE: Server Infrastructure
- MCSE: Desktop Infrastructure
- MCSE: Private Cloud
- MCSE: Messaging
- MCSE: Communication
- MCSE: SharePoint
- MCSE: Data Platform
- MCSE: Business Intelligence

Microsoft Certified Solutions Developer

- MCSD: Windows Store Apps
- MCSD: Web Applications
- MCSD: Applications Lifecycle Management
- MCSD: SharePoint Applications

Microsoft Certified Solutions Master

- MCSM: Data Platform
- MCSM: SharePoint
- MCSM: Communication
- MCSM Messaging
- MCSM: Directory Services

Microsoft Certified Professional (MCP) certification is not accepted by the ACS.

Cisco Certifications

The following list outlines Cisco Certifications accepted by the ACS. Certifications must be valid at the time of submitting the skills assessment and display the validation date.

Cisco Professional:

- Cisco Certified Network Professional (CCNP) All tracks
- Cisco Certified Design Professional (CCDP)
- Cisco Certified Voice Professional (CCVP)
- Cisco Certified Security Professional (CCSP)
- Cisco Certified Internetwork Professional (CCIP)

Cisco Expert:

- Cisco Certified Internetworking Expert (CCIE) All tracks
- Cisco Certified Design Expert (CCDE)

Cisco Architect:

• Cisco Certified Architect

Cisco Certified Network Associate (CCNA) certification is not accepted by the ACS.

10. EMPLOYMENT

Work experience must be at a professional ICT level and relevant to the nominated occupation (ANZSCO) to be assessed as suitable.

Only employment completed <u>after</u> the date you have met the ACS suitability criteria will be counted as "Skilled Employment" and eligible for migration points.

Work experience used to meet the suitability criteria is **NOT** counted as **"Skilled Employment"** and **NOT** eligible for migration points.

At least **65%** of the duties noted in the employment reference must be closely related to the nominated occupation (ANZSCO) for work experience to be suitable.

Please refer to the <u>ANZSCO Code Descriptions</u> for detailed descriptions of course units and employment duties.

Please Note: work experience can only be assessed according to the information provided in the employment reference. The following list indicates the details required to be displayed in the employment reference to assess your work experience. If these requirements are <u>NOT</u> met or are unclear in the employment reference, the employment episode will be assessed as not suitable.

Employment References

Each employment reference must contain:

- Start and Finish Dates of Employment
- Description of Duties Performed
- Hours worked Full time or Part time
- Country where Employment was completed
- Company Letterhead and signed by the author
- Marked as a Certified Copy

Please Note:

- Employment references <u>MUST</u> contain an end date or the work episode will be assessed as not suitable.
- Employment references can only be calculated until the date of submission. The **"To Date"** will be taken from the employment reference date or the submission date of your application whichever comes first.
- If the employment reference has no date indicating when it was written, it will be assessed as not suitable.
- If your employment reference is "Current", it <u>MUST</u> be dated and the "To Date" will be noted as the date of the submission of the skills assessment.
- Only month and year will be counted for employment duration, not individual days.
- Relevance to your nominated occupation is determined by the description of duties in your work reference.
- If dates or duties are unclear or open to misinterpretation, the work episode will be assessed as not suitable.
- Work experience carried out as part of a qualification is not considered as skilled employment.

The employment reference must have a start and finish date, stating the month and year.

Full-time work is considered to be 20 hours or more per week and must be stated in the reference.

All references must contain specific information from the employer regarding the duties you performed and the skills applied on the job. References that do not state specific details of duties will be assessed as not suitable.

The country in which the employment was performed must be stated clearly in the reference. If you have worked in multiple countries for one company, the employment reference must clearly show the specific dates and corresponding locations where the employment was completed.

References need to describe your duties and responsibilities as stated by your employer. Generic job descriptions are not acceptable and will be assessed as not suitable.

References must be <u>dated</u> and <u>signed</u> by your employer or a person authorised by your employer. The name, position and contact details of the person making the reference must be clearly indicated.

The following job references are **<u>NOT</u>** suitable:

- If the referee's relationship with the applicant is unclear
- Plain paper reference with the referee's business card
- Plain paper reference, with a stamp and signature of Notary Public but doesn't state the referee's signature is witnessed

Example of a suitable employment reference: Employment Reference Example

| Skilled Employment Reference Example |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Company Logo Company Logo Company Letterhead Company Company Contact Details Company Name Company Address Company Phone Number Company Phone Number Company Fax, website etc |
| To whom it may concern, Name of the Employee Name |
| This is to certify that Mr Bob Example was an employee of Company XYZ Pty Ltd and was employed from Jan 1, 2000 until Dec 1, 2008. |
| Time Basis of Employment |
| Mr Bob Example was employed on a Full Time basis as a Software Engineer. Job Title |
| Duties / Responsibilities / Activities 🗲 Duties Performed |
| researching, consulting, analysing and evaluating system program needs identifying technology limitations and deficiencies in existing systems and associated processes, procedures and methods testing, debugging, diagnosing and correcting errors and faults in an applications programming language within established testing protocols, guidelines and quality standards to ensure programs and applications perform to specification writing and maintaining program code to meet system requirements, system designs and technical specifications in accordance with quality accredited standards writing, updating and maintaining technical program, end user documentation and operational procedures |
| Sincerely yours, JJJA Mr John Employer Title of Company Manager |
| Company NameCompany AddressCompany Phone Number Company Fax, website etc |

11. STATUTORY DECLARATIONS AND AFFIDAVITS

If you are unable to obtain an employment reference on a company letterhead from your employer, a third party official Statutory Declaration or Affidavit written by a work colleague may be considered.

A Statutory Declaration or Affidavit is a legally written statement declared to be true in the presence of an authorised witness and signed, for example - a Notary Public.

Australian Statutory Declarations or Affidavits

All Statutory Declarations or Affidavits must be clearly signed by an authorised witness to be considered for assessment: <u>List of Authorised Witnesses</u> within Australia.

All Statutory Declarations or Affidavits <u>must</u> clearly state that the document was **"Sworn Before"** or **"Signed Before"** or **"Witnessed Before"** the authorised witness by the referee and signed by the authorised witness, along with the date and place in which the declaration was witnessed.

The Statutory Declaration or Affidavit <u>must</u> be written by a third party work colleague and <u>NOT</u> written by you, the applicant.

Important Note: Self-written Statutory Declaration or Affidavit will be assessed as not suitable.

A Statutory Declaration or Affidavit written by a work colleague needs to describe the working relationship with you and details of your duties performed with relevant dates of employment. It is preferable that the work colleague writing the declaration be at a supervisory level.

Only <u>one</u> of the following additional documents will be required for all Statutory Declarations or Affidavits:

- Payslip preferably first & last payslip
- Human Resource statement or Service Certificate
- Termination Letter with corresponding dates

Employment contracts or appointment letters will **NOT** be accepted as evidence and only one of the 3 above mentioned documents can be submitted. All other types of supporting documentation for Statutory Declarations or Affidavits will be assessed as unsuitable.

Acceptance of Statutory Declarations or Affidavits in place of employment references will be subject to the verification and discretion of the ACS and noted to the Department of Immigration and Border Protection for authentication against fraud and plagiarism.

Overseas Statutory Declarations or Affidavits

If obtaining a Statutory Declaration or Affidavit outside Australia, please refer to an Australian Embassy or the legal standard of the country in which you are applying.

The following Statutory Declarations or Affidavits are **NOT** suitable:

- Does <u>NOT</u> contain words to the effect "Sworn Before" or "Signed Before" or "Witnessed Before".
- From a junior colleague
- Stating the referee agrees with what the applicant has written in another document
- Stamp and signature of Notary Public doesn't state that the referee's signature is witnessed
- Signature of Notary Public only states "Attested Copy".

Other Types of Work Experience

Volunteer work can be considered if there is a specific contract in place with a statement of duty and references supplied. Internships may be considered if the work is paid and at a suitable professional level.

Work expressed to be at a trainee or junior level is not normally considered unless a qualification has already been acquired as a means of obtaining the skills needed to perform the duties.

Duties involving the assembling or repairing of computers at an operator level, installing and updating manufacturer-supplied software, data entry, clerical and administrative interaction with software-based commercial systems are not considered to be at a professional ICT level.

12. SELF EMPLOYED APPLICANTS

Self-employed or Freelance applicants can submit a formal Statutory Declaration containing:

- commencement and completion dates of your self-employment
- the occupation of employment and the capacity in which self-employed
- nature and content of the work you performed
- number of staff employed and their occupations.

Please include the following documentation:

- business registration certificates covering each period of self-employment
- a statement on a letterhead from your accountant or legal representative certifying the name and nature of your business
- Statements from your clients with details of the work performed and dates.

13. APPLICATION INFORMATION

Priority Request

The priority request option is <u>ONLY</u> for visa deadlines less than 12 weeks from the date of application. Evidence of the visa deadline must be uploaded as a PDF document to have the request approved.

Examples of PDF scan documentation to upload as evidence:

- Passport visa stamp showing the deadline date
- Visa Entitlement Verification Online (VEVO) web page showing visa expiry date
- Department of Immigration and Border Protection email notification of the grant of a visa

The date of the deadline notification must be after the submission date of the ACS skills application.

It is at the discretion of the ACS to approve a Priority Request based on the deadline criteria. All priority requests that are **NOT** for a visa deadline will be processed as general applications.

Application Status

After completing the Online Application you will receive an acknowledgement email with instructions on how to access the ACS website.

You can check the progress of your application by using the online Application Status.

Please Note: We are <u>NOT</u> able to provide additional information regarding the progress of your application other than the status shown in the online application status. Email and phone enquiries asking for further status information cannot be answered.

It is important to include your email address and mobile phone number, and to check your email on a regular basis for ACS messages regarding your skills assessment. ACS will update you via email and SMS if required.

Please check the **"Junk"** mail folder as some web email services place ACS emails in the Junk folder.

Application Processing Time

Please allow at least 12 weeks for the completion of your ACS skills assessment.

All applications are processed as soon as possible depending on the quality of the documentation and information provided.

All decision ready applications are processed quicker than applications that do not meet the guideline requirements and require additional documentation or information.

Payment Methods

Payment can be made by Credit Card or Direct Deposit.

Accepted Credit Cards:

- Visa
- MasterCard
- American Express

Direct Deposit & International Fund Transfers account details:

- Bank: Commonwealth Bank of Australia
- Branch: Corner Liverpool & Castlereagh St, SYDNEY, NSW, 2000, AUSTRALIA
- Branch Number: (BSB) 062 017
- Account Name: Australian Computer Society Inc. Council Account
- Account Number: 80 1049 SWIFT Code: CTBAAU2S

Please include your full name and application number in the Remitter Details of the payment advice and a copy of the transfer paperwork or evidence in the application as proof of payment.

Please Note: ACS is unable to process payments made by Cheque, Money Order or Cash.

Refunds & Withdrawals

Payment fees are not refundable after preliminary work or formal assessment has commenced or the formal assessment has been completed.

14. REVIEW & APPEAL APPLICATION

At the completion of your skills assessment, the ACS will issue you with a result letter via email as a secure PDF file with a "Suitable" or "Unsuitable" designation.

Result letters are valid for 2 years from the date of issue.

Unsuitable Results

You will be assessed as unsuitable if you do not meet the ACS skills assessment criteria.

Your application will be assessed as unsuitable if you do not provide acceptable documentation.

The ACS is not liable for unsuitable results due to the applicant not submitting documentation that is not correct, incomplete, contains data errors or is not submitted by the applicant.

The ACS is committed to the highest quality standards in conducting assessments with integrity and professionalism in providing a formal review and appeal process for applicants to attention unsuitable results.

To have further unsuitable documentation re-assessed and included in the result letter, applicants <u>must</u> complete a Review application.

REVIEW APPLICATION

A Review application is in place to formally attention any disputed outcomes you may have with your skills assessment result or you wish to change your nominated occupation (ANZSCO) or include additional work experience or qualifications to update your results.

The review process for a disputed application involves the re-assessment of all your documentation by a Senior Skills Assessor with particular focus on the comments and reasons you provide regarding the dispute.

A Review application can only be submitted within 60 days after you have received your skills assessment result letter. After the 60 day period expires, a new application is required.

Reasons for a Review Application:

- You wish to be assessed under a different ANZSCO Code
- You wish to submit additional documentation not included in your original application to have your results updated *example: extra work experience or qualifications*
- You wish to contest the result of your ACS skills assessment.

Important Note: Complaint emails sent to ACS personnel outside of the Skills Assessment department will not be accepted. Applicants will be advised to submit a review to attention all disputed result outcomes and contentions.

Review Details:

- A review fee is payable for all review assessments
- Please upload additional documentation to support your review application
- A review cannot be completed if the result letter has already been used for Migration purposes

To submit a Review application, please go to the <u>Online Application Form</u> and use the **"Linking to an Earlier Application"** option.

Please Note: After the 60 days have elapsed, a review is no longer possible and a new application is required.

APPEAL APPLICATION

An Appeal application is if you disagree with the result of your assessment outcome and you believe an error has been made in your skills assessment.

The difference between an Appeal and a Review is with an appeal you cannot submit additional documentation and the appeal fee will be refunded if your appeal is successful.

To submit an Appeal, please go to the <u>Online Application Form</u> and use the **"Linking to an Earlier Application"** option.

Please Note: After the 60 days have elapsed, an appeal is no longer possible and a new application is required.

Please include detailed reasons why you believe the original outcome is incorrect. Only one appeal can be made per case and the appeal outcome is final.

15. FALSE INFORMATION & PLAGIARISM

Information you provide to the ACS may be used for data matching with Australian Government agencies such as the Department of Education, Employment and Workplace Relations, Department of Immigration and Border Protection, and the Australian Tax Office.

Misleading and false information is viewed as a major breach of ethical behaviour and will seriously jeopardise your migration prospects.

It is your responsibility to indicate when you have drawn on the work of others. Other people's original ideas and methods should be clearly distinguished, and other people's words, illustrations and diagrams should be clearly indicated regardless of whether they are copied exactly, paraphrased, or adapted.

Failure to acknowledge your source by clear citation and referencing constitutes plagiarism. All plagiarism will be assessed as not suitable and reported to the Department of Immigration and Border Protection.

The ACS reserves the right to use software applications to screen your submitted work for matches either to published sources or to other submitted applications. In some cases you may be asked to submit project reports and other written work submitted with the application for screening by plagiarism detection services.

If at any stage in the assessment process plagiarism is detected, the information may be provided to other Australian Government agencies. The assessment will be terminated and the outcome recorded as unsuitable. A refund of the application fee cannot be provided for cases assessed as containing false information or plagiarism.

16. ACS PRIVACY POLICY

Please refer to the <u>ACS Privacy Policy</u>.

17. ACS ASSESSMENT AUTHORITY

The ACS is authorised as a relevant Assessing Authority for ICT skills occupations as listed in the <u>Skilled</u> <u>Occupation Lists.</u>

The ACS is designated by the Minister for Immigration in accordance with Regulation 2.26B (1) of the Migration Regulations 1994 (Commonwealth Regulations) (the Regulations).

Regulation 2.26B (2) of the Regulations provides the Authority for the ACS to determine, at its sole discretion, the standards against which the skills of a person are assessed as being suitable for their nominated occupation.

18. ACS CONTACT INFORMATION

Please use the skills assessment email to contact the skills team - <u>assessment@acs.org.au</u>. All emails are answered within the same or next business day.

Due to security reasons we are unable to provide face to face skills assessment enquiries at ACS offices.

Emails sent to ACS personnel outside of the Skills Assessment department will not be accepted.

19. LINKS & RESOURCES

Australian Computer Society

ACS Membership

Australian Visa and Migration Information Department of Immigration and Border Protection

Information on Nominated Occupation ANZSCO codes

ANZSCO Description Search Option Skills Assessment Occupations Codes - ANZSCO Code Australian Skills Recognition Information Australian Workforce and Productivity Agency Australian Qualifications Framework (AQF)

Information on the Demographics of Australia

Australian Bureau of Statistics (ABS)

Australian Government Websites Australian Government Department of Industry

Information on Migration Agents Migration Agents Registration Authority (MARA)

SKILLS ASSESSMENT GUIDELINES FOR APPLICANTS

Authors

Berny Martinez

Version History

| Date | Document Version | Revision History (reason for change) | Author/Reviser |
|------------------|---------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| 2 April 2012 | 1.0 | 20hr employment added | Berny Martinez |
| 25 May 2012 | 1.1 | Paperless process added | Berny Martinez |
| 20 August 2012 | 1.2 | Update of CISCO Vendor Certification | Berny Martinez |
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| 30 Oct 2013 | 2.1 | Update of wording and formatting for sections 1 to 11. Inclusion of suitability criteria wording as per Summary of Criteria documentation | Berny Martinez |
| 15 Jan 2014 | 3.0 | Addition of Temporary Graduate – 485 and Post Australian Study criteria. Update of wording and formatting for sections 1 to 11. | Berny Martinez |
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Approvals

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