



# JOHN MARK MACAVINTA

SERVICE ENGINEER

#14-303 Blk 84B Lorong 2 Toa Payoh, Singapore, 312084

+65 98175709

enr.macavinta@gmail.com

## ABOUT ME

Active Service Engineer with 2 years of experience in performing Medical Laboratory Devices and more than 5 years of experience in Dental Equipment, dental Compressor and suction motor. Adept at managing all administrative duties, including basic networking skill. Talented at educating customers about product usage and maintenance. Committed to staying updated on industry standards and technical service knowledge.

## WEBSITES & SOCIAL LINKS

LinkedIn:

<https://www.linkedin.com/in/john-mark-macavinta-2b641b1...>

## REFERENCES

DEVIN CATA CUTAN  
Fondaco Pte Ltd  
T: +65 90698109

KEVIN JOSEPH BAUTISTA  
Nihon Kohden Singapore  
T: +65 91257626

JOSEPH RYAN LAPINID  
Kavo Dental Asia Pacific Pte Ltd.  
T: +65 87845473

## LANGUAGES

ENGLISH

TAGALOG

## WORK EXPERIENCE

FONDACO PTE LTD.  
Singapore  
Apr 2014 - Present

### Service Engineer(Dental Equipment)

- Handling Sirona Dental Products such as Dental Chair, Autoclaves, Milling Machine, Dental X-ray.
- Handling Durr Compressor and Suction Motor Product.
- Perform Installation, Troubleshooting , Repair, Commissioning, calibration and equipment post-installation of Dental Equipment.
- Promoting service contract for those customer who don't have and promote maintenance kit of equipment.
- Contributed to the development, implementation and execution of maintenance program.
- Educate the user on how to use the equipment.
- Identified problems and recorded the solutions for reference purposes.
- Inspected equipment and processes to reduce maintenance-related downtime incidents and mitigate equipment failures.
- Performed onsite installation, modification and maintenance of systems and equipment.
- Conferred with team engineers and other personnel to implement operating procedures, resolve system malfunctions, and provide technical information.
- Performed auditing and perform site visit for the project.

MEDICAL TRENDS AND TECHNOLOGIES INC.  
Manila  
Apr 2012 - Jan 2014

### Service Engineer( Medical Laboratory Equipment)

- Handling Medical Laboratory Analyzers such as Hematology which uses Flow cytometry principle, Chemistry, Elisa, Urine, Electrolyte, and Coagulation.
- Performed Installation, Troubleshooting , Repair, Commissioning, calibration and equipment post-installation of analyzers.
- Educate the user on how to use the equipment.
- Managed daily schedule and own spare parts, for inventory,
- Contributed to the development, implementation and execution of maintenance program.
- Helped the Business Developing Officer in promoting, and sale of the analyzers.
- Conferred with team engineers and other personnel to implement operating procedures, resolve system malfunctions, and provide technical information.
- Identified problems and recorded the solutions for reference purposes.
- Inspected equipment and processes to reduce maintenance-related downtime incidents and mitigate equipment failures.
- Managed maintenance data records and tracked maintenance and operating information for onsite reference.

## EDUCATION

ADAMSON UNIVERSITY  
Manila, Philippines  
2011

### Bachelor of Science in Mechanical Engineering

- Registered Mechanical Engineer in Philippines
- NEA (National Environment Agency) L5 license Singapore

## SKILLS

BASIC NETWORKING

TECHNICAL ACUMEN

TROUBLESHOOTING

CUSTOMER MANAGEMENT

CUSTOMER SERVICE

INTERPERSONAL SKILL

TIME MANAGEMENT

RISK MANAGEMENT

## COURSES

Jul 2019 - Jul 2019

Networking Fundamentals, NTUC Learninghub Pte Ltd. Singapore

Jul 2017 - Jul 2017

Apply Workplace Safety, NTUC Learninghub Pte Ltd. Singapore

Feb 2014 - Mar 2014

Autocad 2014, Microcadd Institute Inc. Philippines

## HOBBIES

READING SELF HELP AND FINANCIAL BOOKS, PLAYING BASKETBALL